Emergency in Bangkok? Who to call.

Print this, stick it on the fridge, and save the numbers in your phone today.

BKK Families
YOUR BANGKOK ROADMAP
bkkfamilies.com

Medical emergency in Bangkok? Call your own private hospital's ambulance line first. You get English-speaking staff and you go to the hospital your insurance covers. Use 1669 if you are outside Bangkok or can't reach your hospital.

1669
Ambulance
Medical emergency, anywhere in Thailand. Free. English not guaranteed.

191
Police
Crime, danger, general emergency.

199
Fire
Fire and fire rescue.

1155
Tourist Police
English-speaking. Will connect you to the right service.

Private hospital emergency lines

Bumrungrad	**1378 · +66 2011 5222**	Ambulance, 24h
Bangkok Hospital	**1724**	Emergency and trauma
BNH	**+66 2 632 1000**	Emergency and ambulance
MedPark	**+66 2 090 3000**	Ambulance
Vejthani	**+66 2 734 0001**	Ambulance
Samitivej	**+66 2022 2222**	24h call centre
Phyathai	**1772**	Hospital hotline
Praram 9	**1270**	Hospital hotline

Other emergency lines

Bangkok ambulance	**1646 · 1554**	Erawan Centre (BMA) · Vajira Hospital
Poison, snake bite	**1367**	Ramathibodi Poison Center, 24h
Mental health crisis	**1323**	Dept of Mental Health
Child abuse, family violence	**1300**	24h, Thai and English · Childline 1387
Highway accident	**1193**	Highway Police
Water accident	**1196**	Water accident line
Air ambulance	**089 922 3300**	Siam Air Care

Do this today, before you need it

- Save your hospital's ambulance line and 1669 in every family phone.
- Download the **Thai EMS 1669** app. It sends your GPS location and has a chat option.
- Write your home address in Thai and keep it by the door and in your phone.
- Keep insurance cards with your ID, and tell your helper or nanny which hospital you use.
- Know the route to your nearest 24-hour emergency department.

What to say

1. What happened, and who is hurt.
2. Where you are: address, building, soi, a landmark.
3. Your phone number. Keep it free.
4. Which hospital you want.

Thai phrases (say the red line)

Help! **chuay duay!**	ช่วยด้วย
I need an ambulance **dtong gaan rot pa-yaa-baan**	ต้องการรถพยาบาล
Take us to ___ Hospital **paa bpai rohng pa-yaa-baan ___**	พาไปโรงพยาบาล ___
I can't speak Thai **poot paa-saa tai mai dai**	พูดภาษาไทยไม่ได้
Do you speak English? **poot paa-saa ang-grit dai mai?**	พูดภาษาอังกฤษได้ไหม

Our details

Our hospital _____

Its emergency line _____

Home address in Thai _____

_____

Insurer and policy no. _____

Numbers checked 9 November 2026 against official and government sources and each hospital's own website. Short numbers (four digits) work from Thai phone numbers only. Volunteer rescue teams may arrive first and usually take patients to the nearest hospital, so say which hospital you want and call your own hospital as well. This card is general information, not medical advice. Spot a change? Tell us at info@bkkfamilies.com.

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Wallet cards

BKK Families
YOUR BANGKOK ROADMAP

Cut out each pair, fold along the middle and glue the two halves back to back. One for each family member's wallet or school bag, and fill in your hospital.

EMERGENCY IN THAILAND

BKK Families

1669	191	199	1155
Ambulance	Police	Fire	English help

My hospital: _____

Emergency line: _____

Call contact: _____

Bangkok: call your own hospital's ambulance first · bkkfamilies.com

Private hospital ambulance lines

Bumrungrad	**1378**	Bangkok Hosp.	**1724**
BNH	**02 632 1000**	MedPark	**02 090 3000**
Vejthani	**02 734 0001**	Samitivej	**02 022 2222**
Poison	**1367**	Child help	**1300**

Ambulance: dtong gaan rot pa-yaa-baan ต้องการรถพยาบาล

To ___ Hospital: paa bpai rohng pa-yaa-baan ___

Blood type / allergies: _____

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